Reward Yourself!

2nd Annual Customer Survey

We sincerely appreciate that you chose one of our stallions for breeding in 2009! Last year, from our "HATS OFF TO YOU" Customer Survey we received many great ideas and implemented changes to several facets of our operation. This year, we would like to find out how we're doing and also see what new services you'd like for the coming year. Please share your experiences and comments to help us find out what is important to you. Complete this short survey and "REWARD YOURSELF" with a T-shirt and a chance to win additional prizes including "The Flip" Camcorder ($150 Value).

Please send us your response by Sept 20th, 2009:

MAIL, FAX (859)846-5222 or EMAIL robin@whatiwork4.com

Rating Scale for Shipped Semen Services:

1-Very Good 2-Good 3-Satisfactory 4-Not Good 5-Unsatisfactory

1. Breeding Packet Requests; Contents, Contracts & Response Time

1 2 3 4 5

Comments:

2. Office Contacts: Phone, Courtesy, Knowledgeable, Follow-Up

1 2 3 4 5

Comments:

3. Cooled Semen Shipment: Packaging, Documentation & Notification

1 2 3 4 5

Comments:

4. Timeliness of Package Arrival (Circle One): CPU FedEx Airline

1 2 3 4 5

Comments:

5. Overall Cost (Excluding Breeding Fees)

1 2 3 4 5

Comments:

6. Did You Breed one or more Mares? Yes No

If Yes, How Many? 1 2 3 _____

7. Is Your Mare(s) in Foal? Yes No

8. If In Foal, How Many Cycles to obtain Pregnancy?

1 2 3 _____

9. Did you Breed to More than one Stallion? Yes No

If Yes, How Many? 1 2 3 _____

10. Are You A Past Breeder? Yes No

If a Past Breeder, How Many Years? 1 2 3 _____

Suggestions: _____

Thank you for Your Input:

Please Circle One - Ladies: M or L Mens: L or XL

Mare Owner Name: _____

Mail Shirt To:

Name: _____

Address: _____

City, ST ZIP: _____

De Graff Stables

Liberty Farm

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Mailing Label Here